

# COMPANY PROFILE

LYON Security Solutions (Pty) Ltd.

24 Gunners Circle, Epping Industria 1 Cape Town, South Africa

Reg No. 2017/064832/07 BBEE Level 1





### Table of **Contents**

#### Table of Contents

- 1 About Company
- 2 Welcome Message
- 3 Why Us
- 4 Vision & Mission
- **5** Services Security
- 6 Services
- 7 Industry Security 1
- 8 Industry Security 2
- 9 Cleaning Services
- 10 How We Work
- 11 Meet The Team
- 12 Our Contact

# About **Company**

Established to provide a professional guarding service that is reliable and cost-effective. LYON SECURITY SOLUTIONS has continued to forge its success based on building long-term client relationships & partnerships, combined with exceptional customer service delivery.

With over 25 years of industry expertise powering the company, Lyon Security places great importance on sound management, staff welfare, and working with clients who share these values.

We wholeheartedly believe that these are the key ingredients to providing a level of service that is unequaled, reliable, and trustworthy.

We have extended our services to offer our clients a professional highquality cleaning service that may be combined with security solutions or utilized as a stand-alone service.

Lyon Security Solutions is a registered training service provider and we hold all our trainees to our high standards of operating, ensuring a generation of well-trained, reliable security officers to populate the security industry.

> Accreditation: PSIRA-Registered: 2744547 BBEE level 1

L Y O N SECURITY

#### **Cindy Beukes** Chief Executive Officer

### Welcome Message

Lyon Security Solutions were launched to empower females in the security industry as it is mostly a male-dominated industry. During these uncertain times, we want our clients to have peace of mind that their assets are protected. We value the safety of all mankind and continue to pray for our country and its people. We have a highly skilled and experienced management team that has a hands-on approach and provides the best value for money security guarding & cleaning services. Why wait, send us your request for a comparative quotation and join the team.

#### **Employment Equity**

Lyon aims to afford every team member the opportunity to develop and make a meaningful contribution to the organization and the community, to create a sense of unity and responsibility toward safety and security with an emphasis on good hygiene.



# Why Us

We recognize that the priority of every stakeholder in our company is to ensure that we continue to serve our customers with superior quality security and guarding service. To this end, we commit ourselves to

The establishment of an approach and or a suitable solution to satisfy the needs and expectations of our customers.

Establishing, quantifying, and specifying the deliverables that will meet these needs.

Selecting or contracting with the most suitably qualified and experienced service providers to successfully realize the deliverables.

Selecting and using the most appropriate equipment, systems, and methods for the successful deliverables per intervention.

Progressively work with the Customer and Stakeholders to ensure the realization of the milestones established per contract, up to and including the conclusion of the contract.

Progressively measure the success factors of each order and take corrective action where necessary

Communicate to all staff via regular meetings, inductions, and Management Reviews of the objectives and targets of the Q.M.S.

# SOLUTION

### Vision **Mission** & Values

### Vision

To provide superior security solutions and cleaning services, Honesty, and transparency towards our clients, employees, suppliers, and partners. Integrity to honor our commitments.

### Mission

We aim to meet the evolving security needs of our clients by providing personalized, hands-on, and high-quality security solutions and cleaning services that positively impact the client's business performance and growth The safety & security of the client's staff, premises, and assets, as well as the general public, is our highest priority.

### Values

As a company, we value honesty, integrity, professionalism, and mutual respect for our staff and clients. We hold ourselves accountable to our clients, staff, and partners by honoring our commitments, providing results and continually striving to provide the highest quality security & cleaning service.





### Our **Services**

### Security Guarding

Security presents a unique set of challenges, which require skilled and professional management., We supply and manage fully PSIRAregistered, well trained security officers who are skilled in communication and customer service.

### Cleaning Services

Utilize our cleaning service as a stand-alone service or combine it with our security solutions, We offer contract cleaning, office, public bathrooms, warehouses, and, commercial premises.



### Security Services



### **Security Solutions**

Our primary focus is supplying and managing well-trained, registered security officers for the commercial, retail, hospitality, industrial, and residential sectors. We also recognize the importance of the front-ofhouse role and therefore ensure that our security officers provides a smart and efficient service to visitors and staff.

With our fully equipped control room and a complete Operations team, we can coordinate a consistent security service over multiple properties. We also assemble a management structure under a Key Account Manager to ensure that each site receives the highest quality of protection

#### **Security Services**

Access Control Real Time Patrol Monitoring CCTV installation/On and Off site monitoring services Innovative Technology systems include. Body cameras Access control tech and mobi patrol



# Industry Security

#### Retail Industry/Malls & Gated Communities

Lyon Security Solutions operates at the highest level in this security area, effectively identifying and controlling weaknesses in your business and implementing plans to combat those weaknesses.

We understand that patrons like to shop without the displeasure of being scrutinized by an obtrusive security officer, so we emphasize creating a comfortable shopping atmosphere while still maintaining a presence to deter any would-be thieves. Utilizing the Onguard biometric vehicle registration & Identification scanner system, our officers manage complete access control at all entry & exit points

#### **Residential Industry**

Possessions can be replaced but loved ones cannot! Security is a lifestyle and Lyon Security will partner with homeowners and Estate Managers to create this secure lifestyle.

#### **Commercial & Industrial Industry**

Should it be required, the security officers will play an important part in monitoring the movements of suppliers, deliveries (incoming and outgoing), workers, and anyone visiting your premises, providing optimum access and egress control to protect your business assets.



### **Hospitality Industry**

We understand that everyone wants to be greeted at the front door of a Hotel with a smile and an open hand. We also understand that guests want to be assured that they will have a great time without worrying about their safety. At Lyon Security Solutions we want you to be able to approach security personnel who will be happy to go out of their way to direct and assist your guests. Lyon Security Solutions will provide Hospitality Security Officers who will look after your clients whilst making sure that your Hotel is a safe place. All our security officers are screened and vetted, impeccably presented, and have been trained to meet our exacting standards of communication, public relations, and customer service.

#### Value Added Services

Value Added Service as follows: Free Security Needs Consultation Free Risk Surveys Free assessments Investigations Free Cost-effective Quotation

### Cleaning Services



### **Cleaning Services**

We have added Lyon Cleaning Services as another facet to our growing company profile. Customers not only get best-in-class security but also best-in-class cleaning and maintenance services all on one invoice (if so desired). Lyon Cleaning Services staff are professionally trained to tackle all cleaning requirements from small to large-scale office, retail, property, and commercial entities. Lyon Cleaning Services provides only the best cleaning tools, equipment, and cleaning agents to ensure that any scenario is

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managed according to the customer requirements

### How We Work

The Lyon difference is in how we operate and approach security. We go beyond simply providing security personnel, but prefer a more personalized touch so our clients have direct access to our management



Although we pride ourselves on our teamwork, we know that ultimately responsibility rests with management. All our managers are on call 24/7 and make regular announced and unannounced visits to the sites they operate. Building and maintaining long term client partnerships.

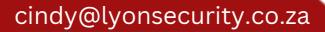


Accessibility is paramount to Lyon Security Solutions and this sets us apart from our competitors. Communication between clients and management should be transparent.



### Meet With Management

Graan - Manager



Hark Lagden - GM

Cindy Beukus - CEO

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LYON Security Solutions (Pty) Ltd



## Our **Contact**

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