



QUALITY POLICY STATEMENT

I, the CEO of LYON SECURITY SOLUTIONS, recognize that the priority of every stakeholder in our company is to ensure that we continue to serve our customers with superior quality security and guarding service. To this end, we commit ourselves to:-

- *The establishment of an approach and or a suitable solution to satisfy the needs and expectations of our customers.*
- *The establishment of the Customers and stakeholder's needs and expectations.*
- *Establishing, quantifying, and specifying the deliverables that will meet these needs.*
- *Selecting or contracting with the most suitably qualified and experienced service providers to successfully realize the deliverables.*
- *Selecting and using the most appropriate equipment, systems, and methods for the successful deliverables per intervention.*
- *Progressively work with the Customer and Stakeholders to ensure the realization of the milestones established per contract, up to and including the conclusion of the contract.*
- *Progressively measure the success factors of each order and take corrective action where necessary*
- *Communicate to all staff via regular meetings, inductions, and Management Reviews of the objectives and targets of the Q.M.S.*

We further commit ourselves to the implementation and maintenance of a Quality Management System complying with ISO 9001:2015 QMS, and to the improvement of our business by the regular review of our Quality Management System and keeping abreast with the latest technology in our field.

CEO

Date

